



## MEDIA RELEASE

### **MASwings Further Scales Down Flights Operations Within Sabah, Sarawak and Labuan FT Due to Movement Restriction Order**

24 March 2020, Kota Kinabalu : In light of the ongoing travel ban imposed following the Nationwide Movement Restriction Order by the Malaysian Government, MASwings flights on its ATR72-500 and DHC6 Vikings operations will be further reduced and temporary suspended effective tomorrow, *25 March 2020 to 31 March 2020*.

The main reasons for the decision made is due to the tremendously reduced seat factors sighted during the Movement Restriction Order period coupled with respective State of Sabah and Sarawak's travel ban policy imposed on non-Malaysian as well as local travelers. For the record, MASwings has been operating fully under its Public Service Obligation (PSO) since 18<sup>th</sup> to 20<sup>th</sup> March and only reduced its operations by 16% as of 21 March to cater for the needs of locals and remaining tourists alike flying back home of which only 12% of seats capacity offered was utilized. Demand from customers have deteriorated since as no one is flying abiding the "Stay at Home" during the Movement Restriction Order period.

The affected MASwings flights are as follows:

#### **MASwings Reduced Flight Frequencies:**

Sectors	Aircraft Type	Current Weekly Frequencies	Reduced Weekly Frequencies
Kota Kinabalu – Labuan vv	ATR72	28	14
Kota Kinabalu – Lahad Datu vv	ATR72	35	14
Lahad Datu – Sandakan vv	ATR72	14	07
Sandakan – Tawau vv	ATR72	14	07
Miri – Limbang vv	ATR72	21	07
Miri – Mulu vv	ATR72	14	07
Miri – Sibul vv	ATR72	28	07
Sibu – Bintulu vv	ATR72	14	07
Miri – Labuan vv	ATR72	35	14
Miri – Lawas vv	DHC	35	21
Miri – Marudi vv	DHC	18	12
Mukah – Kuching vv	DHC	28	14
Kuching – Tanjung Manis vv	DHC	07	05

#### **MASwings Temporary Flights Suspension:**

Sectors	Aircraft Type	Weekly Frequencies
Kuching – Mulu vv	ATR72	07
Miri – Bintulu vv	ATR72	14
Kota Kinabalu – Mulu vv	ATR72	07
Kota Kinabalu – Limbang vv	DHC	03
Kota Kinabalu – Lawas vv	DHC	02
Kota Kinabalu – Kudat vv	DHC	02
Kudat – Sandakan vv	DHC	02
Tawau – Tarakan vv	ATR72	03



MASwings is committed to continue providing flight services under its Public Service Obligations (PSO) with a reduced frequency and by offering an alternative flight connection where necessary.

In compliance with the Government's Movement Restriction Order, all our ticketing offices in Sabah, Sarawak and Labuan FT operating hours is revised *from 8am to 2pm daily until 31 March 2020*.

For latest information and assistance on travel deferments or other inquiries, please call our toll-free lines at 1 300 88 3000 and +60 7843 3000 (for outside Malaysia) or visit our official websites at : [www.maswings.com.my](http://www.maswings.com.my) / [www.malaysiaairlines.com](http://www.malaysiaairlines.com).

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